

NORTHWEST NAC TRAINING

July 2, 2024

Dear Student,

I am writing to you with important information regarding a possible data security incident that may have involved your personal information.

We became aware of this data exposure on 4/24/24. We determined that some of your personal information may have been affected by this incident. This exposure occurred in the span of time from October 1, 2023 through April 25, 2024. The exposure occurred as follows:

- Business emails were hacked. Some business funds were diverted to a fraudulent account created by the hacker.

- Criminal had unauthorized potential exposure to student's personal information (PI) through business emails during the span of time mentioned above .

Recommended precautionary steps to take to protect oneself from potential harm resulting from PI exposure is as follows:

- Contact the three credit bureaus;

Transunion: 800-680-7289, www.transunion.com *

Experian: 888-397-3742, www.experian.com *

Equifax: 888-766-0008, www.fraudalert.equifax.com *

*See attached list of credit bureaus other specific phone numbers and emails for credit report, credit freeze, fraud alert

- Monitor your personal credit, place fraud alert on your credit files, place a credit freeze on your credit files and review your credit reports for suspicious activity.

- Contact annualcreditreport.com, 877-322-8228, the credit bureaus, or another service to obtain a credit report.

- Consider service to help protect and monitor your credit and identity.

-Be mindful of phishing attempts such as emails from unknown senders or those that contain unusual content such as links or attachments, or being asked to provide personal information over the phone

Mitigation: Upon discovery of the possible data exposure, a police report was filed with law enforcement. FBI, FTC, financial & credit institutions were all notified. Our IT responders have taken further steps to enhanced the business data security, fixed any vulnerabilities, enhanced cybersecurity training and monitoring, passwords changed on a regular basis, and implemented multi-step password authentication.

The likelihood of misuse of student's PI is low. The criminal was looking for business money.

This crime is currently under investigation. This matter has been turned over to Detective Joh Shields , jon.shields@clark.wa.gov, Case #24003375. If you have any issues that arise from this crime, please report to Detective Shields.

Jennifer Griffis – Business Manager

Northwest NAC Training

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360-882-0101

Important Contacts

To access your credit report, or to implement a security freeze or a fraud alert, you may contact the three major credit reporting agencies listed below

	Access your Credit Report	Implement a Security / Credit Freeze	Implement a Fraud Alert
Equifax	P.O. Box 740241 Atlanta, GA, 30374-0241 1-866-349-5191. www.equifax.com	P.O. Box 105788 Atlanta, GA 30348-5788 1-888-298-0045 www.equifax.com/personal/credit-reports-services	P.O. Box 105069 Atlanta, GA 30348-5069 1-800-525-6285 www.equifax.com/personal/credit-reports-services/credit-fraud-alerts
Experian	P.O. Box 2002 Allen, TX, 75013-9701 1-866-200-6020 www.experian.com	P.O. Box 9554 Allen, TX 75013-9554 1-888-397-3742 www.experian.com/freeze/center.html	P.O. Box 9554 Allen, TX 75013-9554 1-888-397-3742 www.experian.com/fraud/center.html
TransUnion	P.O. Box 1000 Chester, PA, 19016-1000 1-800-888-4213 www.transunion.com	P.O. Box 160 Woodlyn, PA 19094 1-800-916-8800 www.transunion.com/credit-freeze	P.O. Box 2000 Chester, PA, 19016-2000 1-800-680-7289 www.transunion.com/fraud-alerts